

STOP	START	CONTINUE
Informal Process	Scheduled discussions	Friendly and open style
'Clique' mentality	More members engaged	Branch equality
Ad hoc approach	More formal structures	Listening to all attending Family Meetings
Limiting information	More active communication	Family events
Unclear policy and knowledge needs	Family educational programs	Funding university degrees
Ambiguous retirement age	Planning for transitions	Setting age and term limits
Lack of clarity on performance	Formal reviews and professional development programs	Informal mentoring